



Hydraulics Operations

Eaton Corporation
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June 27, 2003

To: All Boston and Weatherhead Customers & Distributors

Subject: Boston and Weatherhead Technical Support Move to Minnesota

As you know, the Eaton Corporation Fluid Power Group is continuing the process of leveraging the natural synergies that exist within its Hydraulics Operations. As part of the overall plan to create a more customer-focused organization, the Boston and Weatherhead technical support functions, which are currently handled out of the Brentwood, TN location, are being integrated into the current technical support organization in Eden Prairie, MN.

New Contacts

Effective **June 30, 2003** you can reach technical support for Boston and Weatherhead products at 1-888-258-0222 or 952-294-2032. The new fax number will be 952-294-2020. Please note that during this transition period the existing phone and fax numbers for technical support will remain active and will be forwarded to Eden Prairie, however this will be temporary so use of the new numbers is suggested going forward. Inquiries can also be sent via e-mail to FPGProductSupport@eaton.com.

We are excited about the future of bringing these organizations together and look forward to providing you a value-added service for years to come.

Jeff Noe
Technical Support Representative